



Maximise Cleaning Performance



Service Plans


Capital Equipment Hire is an Australia-wide cleaning equipment dealer specialising in the service of Nilfisk, Tennant, i-team & other premium brands.



Service Plans

Capital Equipment Hire offers customers a choice of 3 cost effective Service Plans for quick access to machine support, downtime prevention and contain lifecycle costs. Each option is scaled to suit varying customer budgets, preferences & fleet sizes.

	Silver Keep It Simple	Gold Fixed Rate	Platinum Maximum Support
	PAYG	Fixed Price	Subscription
1. 24/7 Help Desk	✓	✓	✓
2. Online Portal Access	✓	✓	✓
3. Online Machine Documentation Access	✓	✓	✓
4. Comprehensive Service History	✓	✓	✓
5. Service Scheduling	✓	✓	✓
6. Preventative Maintenance	✓	✓	✓
7. Corrective Repairs	✓	✓	✓
9. Ongoing Training	✓	✓	✓
8. Priority Call-Out Response		After Platinum	✓
10. Relief Equipment			✓
11. Discounted Hire Equipment			✓

 Available at an additional fee

Visit capitalequipment.com.au/service for a detailed explanation of each inclusion.

Customers can request preventative maintenance or corrective repairs completed onsite by our Field Service Technicians or at Capital Equipment Hire's Workshop.

Preventative Maintenance Inclusions

- oil levels check
- complete safety check
- general part integrity check
- diagnostic check
- consumable part replacements
- job report

Corrective Repair Inclusions

- machine issue isolation & fix
- machine test
- job report

✓ LPG, Diesel or Battery Units

Fleet Servicing Bonus

We offer discounts on the monthly Premium Plan based on your fleet size.

Replacement Part Pricing Agreements

On top of our Service Plans, customers who exclusively purchase genuine and aftermarket replacement parts from Capital Equipment Hire can benefit from discounted prices.

Service Plans are per machine and are subject to annual review.



16,000+
TOTAL TECH HOURS

600+
MACHINES SERVICED
& REPAIRED



"I've been dealing with these guys for over five years from both service & sales...have always found them to be reliable & competitive. wouldn't hesitate to recommend them to any business."

Ready to choose your Service Plan?

Contact us at service@capitalequipment.com.au to set-up your Service Agreement!

1300 799 312

